

Solid Waste Questionnaire for Residents

February 2020

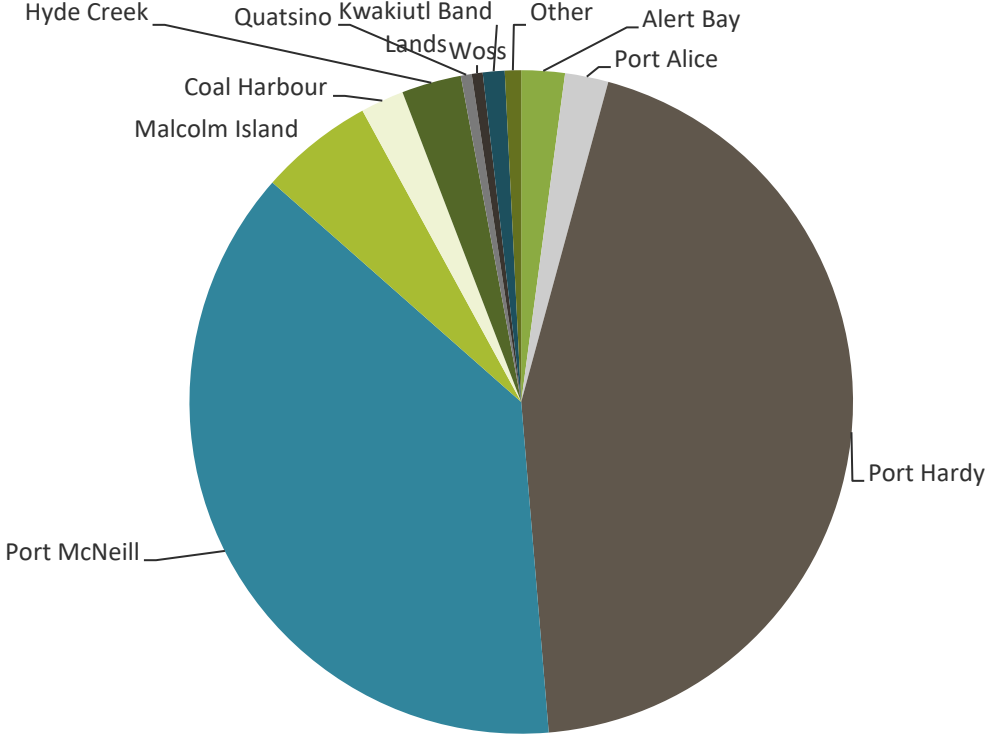
Objectives

- Get input from the community on existing programs and services
- Inform the community about the solid waste management planning process
- Provide information on the range of waste management services in the RDMW
- *Not intended to be a statistically valid survey*

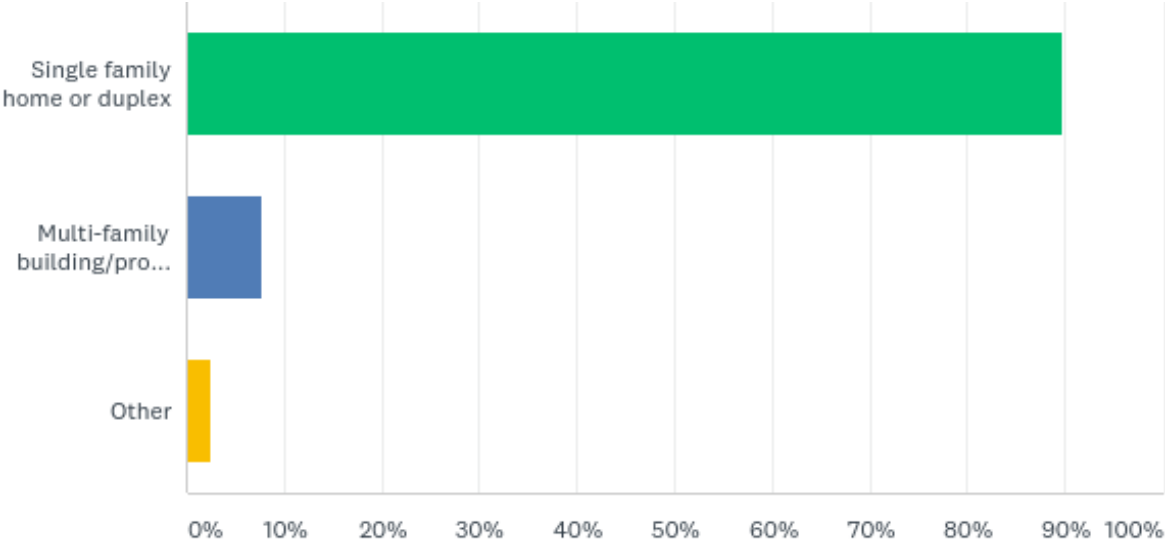
385 responses

- Open from January 17th to February 12th
- Promoted through:
 - Article in North Island Eagle
 - Email distribution (Board, Advisory Committee, Staff, Chambers of Commerce)
 - Advertisements in North Island Eagle
 - RDMW and municipal website
 - \$50 draw prizes

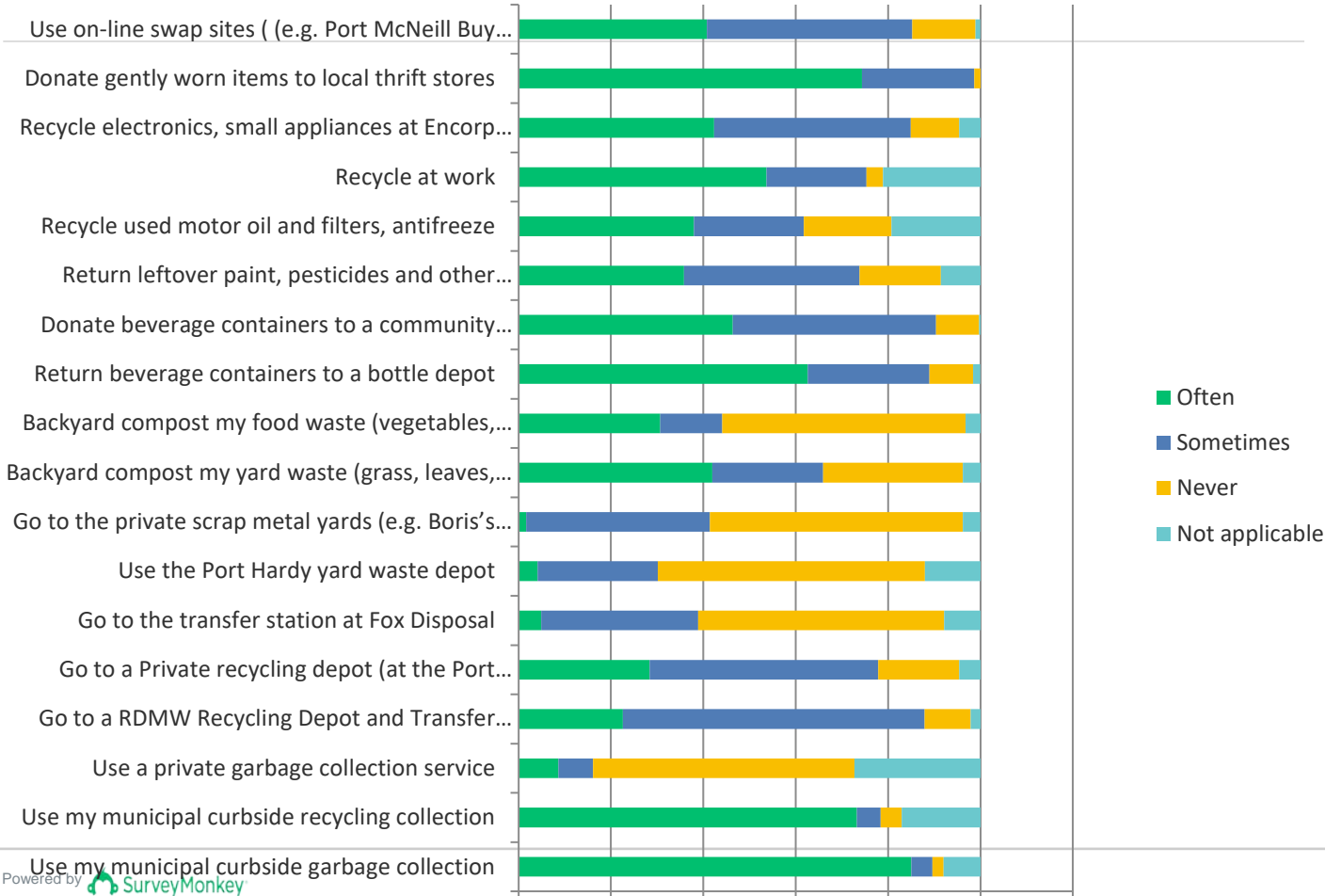
Q1: Which area do you live in



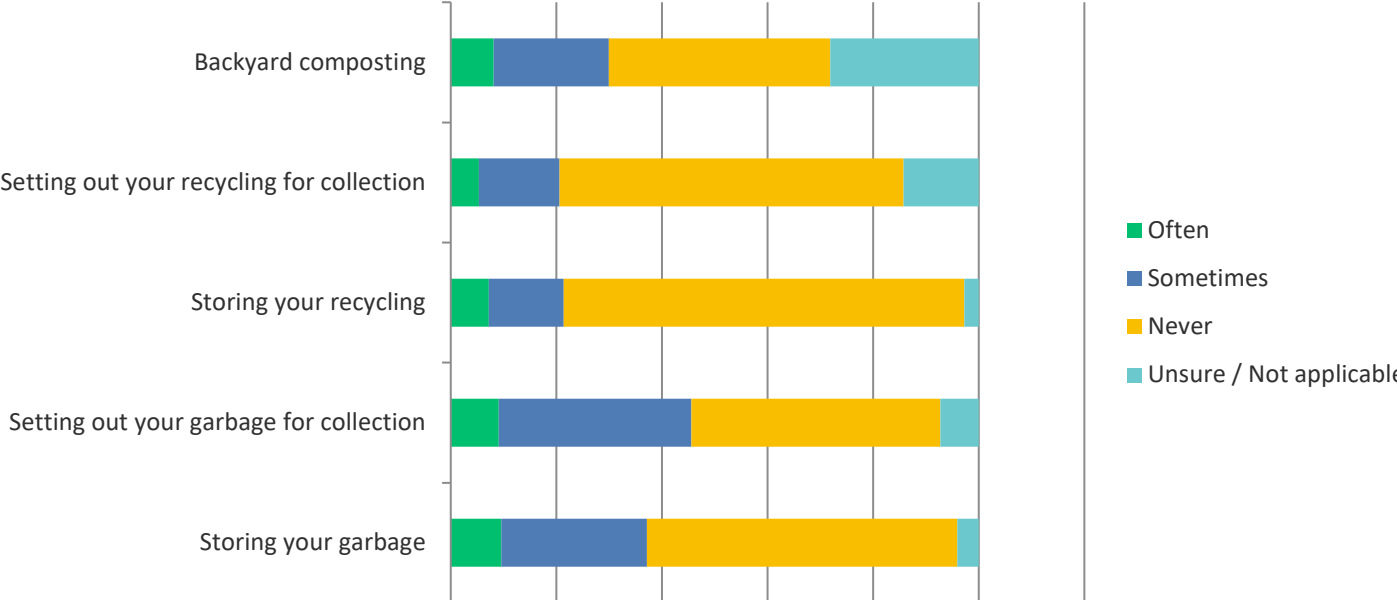
Q2: What type of home do you live in?



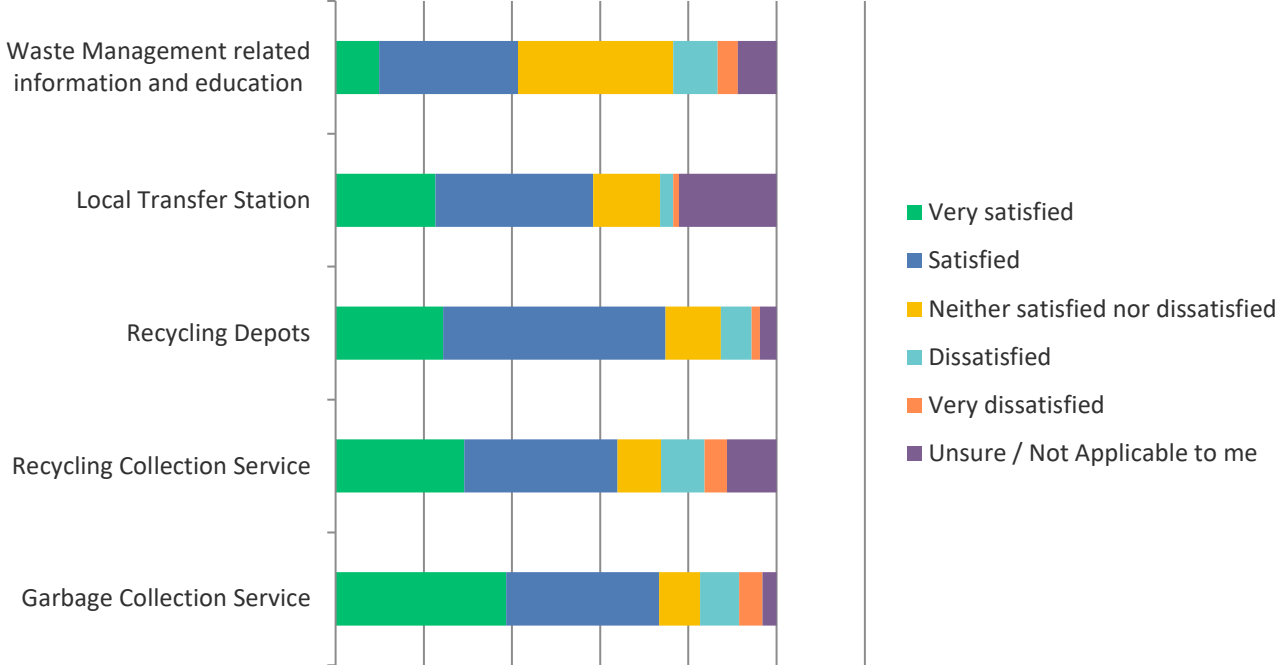
How often do you use the following methods of waste management?



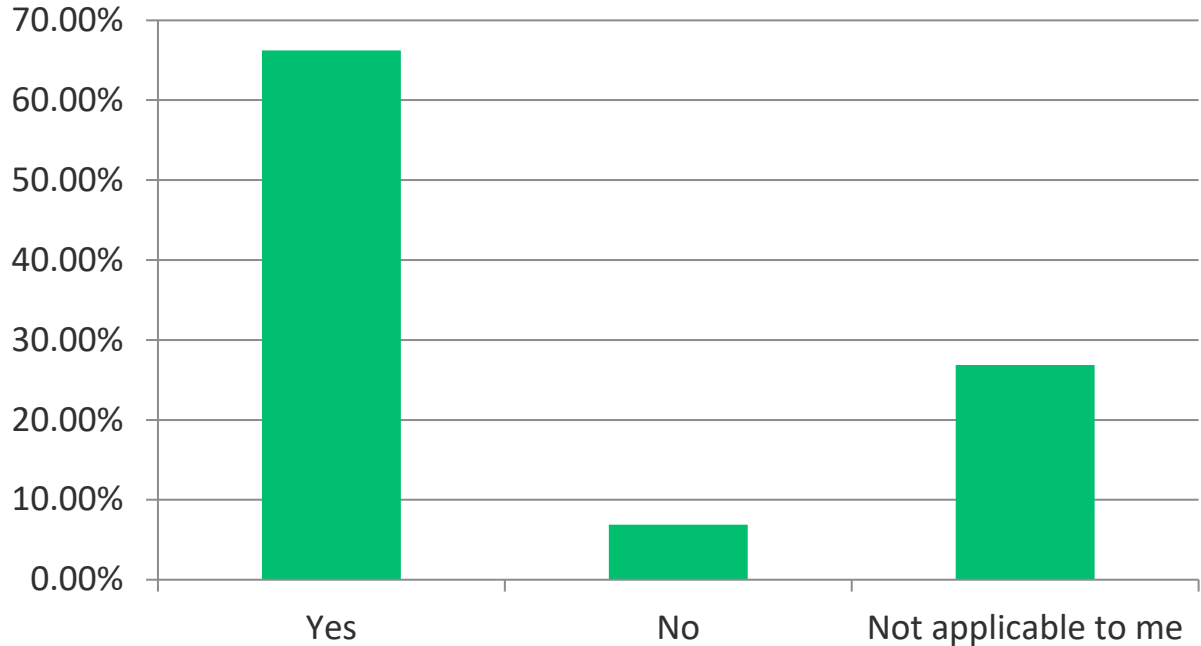
Do you ever experience problems with wildlife, like bears, associated with the following waste management methods?



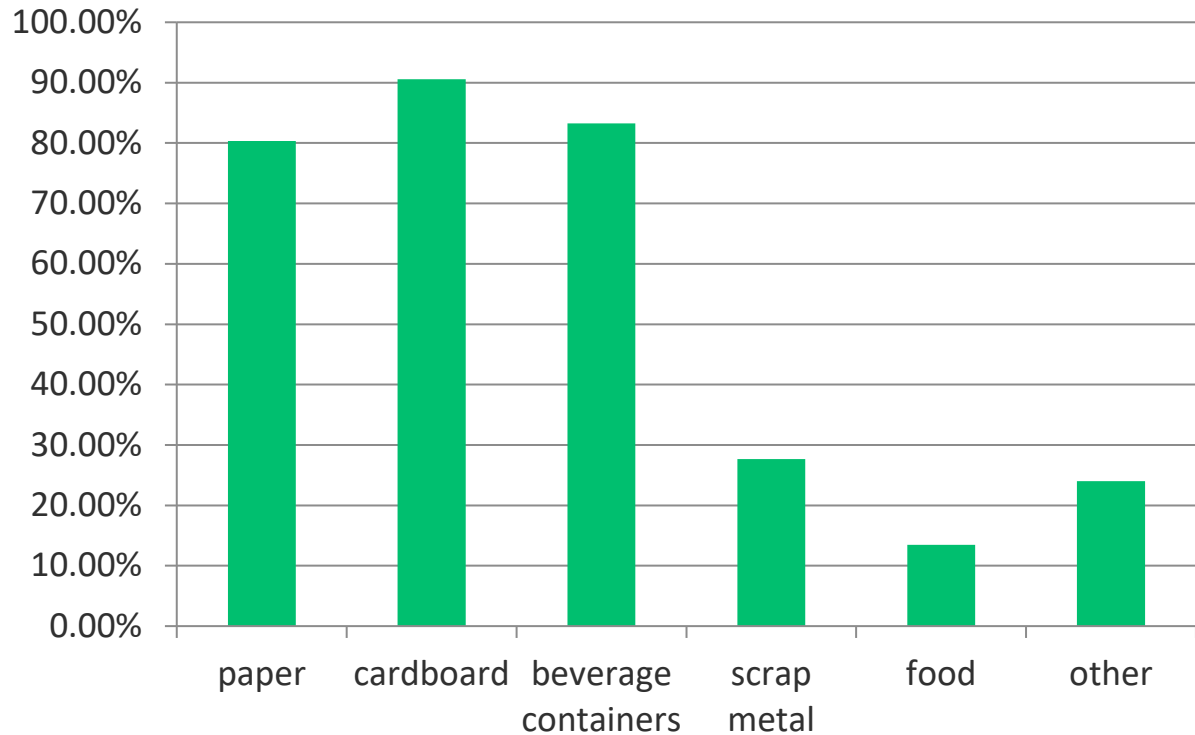
What is your level of satisfaction with the current waste management services?



Does your business/workplace currently reduce or recycle waste?



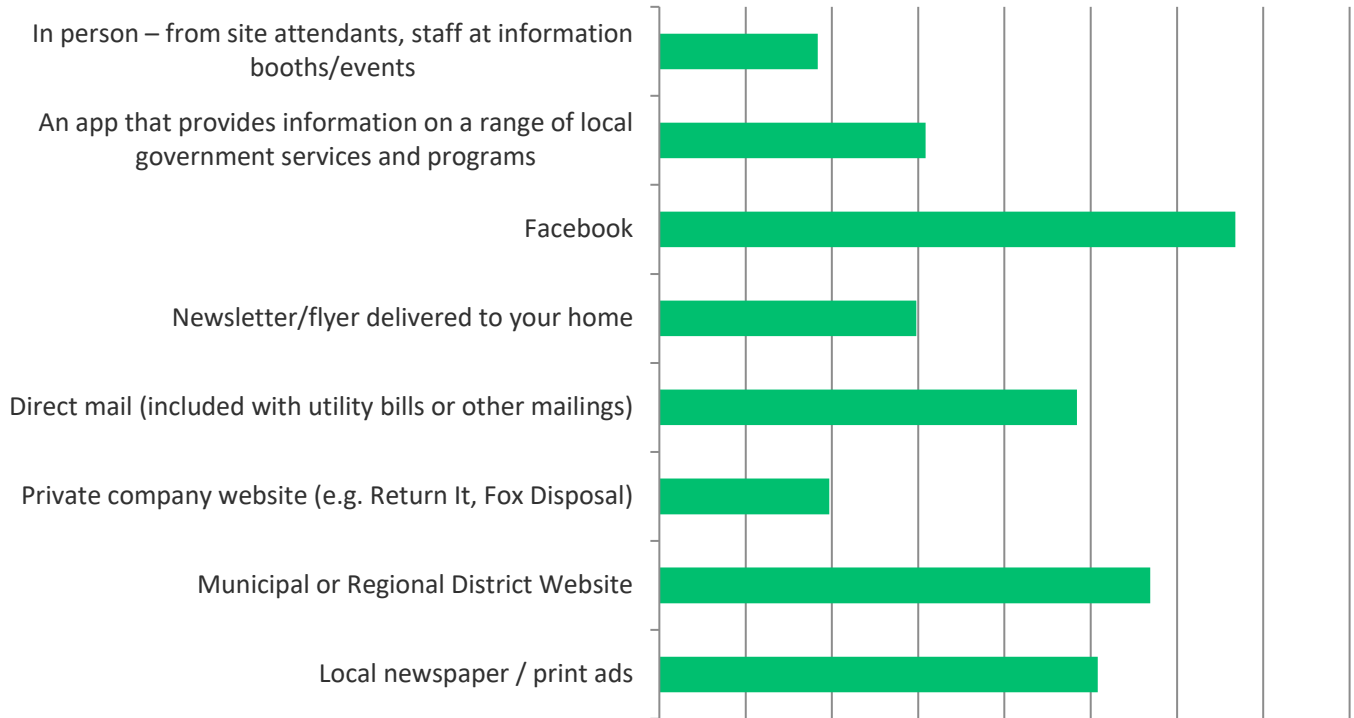
What materials do you recycle at work?



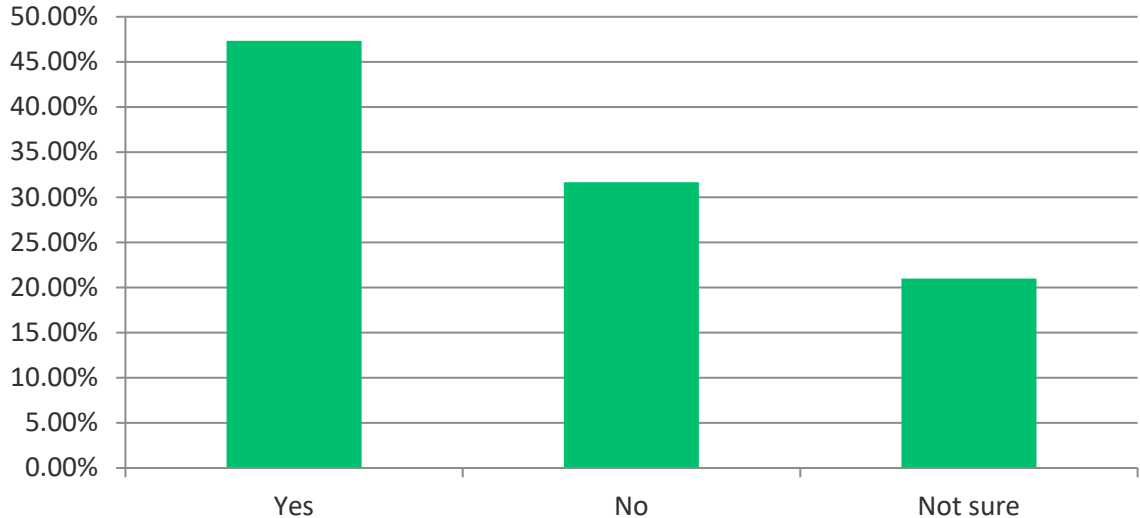
What do you think of the following approaches to reducing the amount of food waste sent to landfill? Would they be applicable to your community?



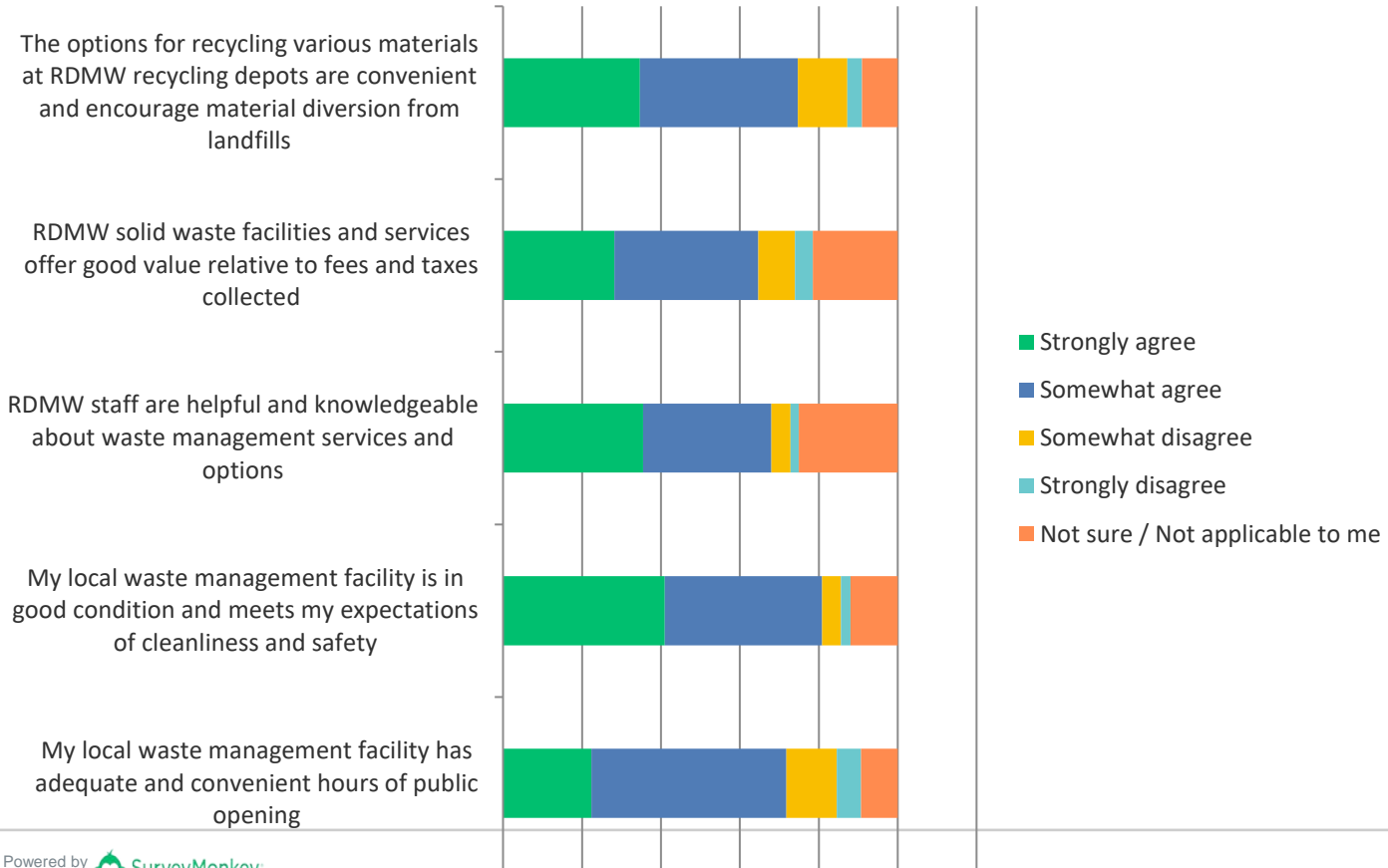
In the future, how would you like to be kept informed about garbage and recycling services?



Do you feel that you receive enough information on the waste management programs and services in your area?



How much do you agree or disagree with the following statements?



What waste related program or service do you love?

Most common responses:

1. Depots
2. Curbside recycling
3. Curbside collection program
4. Yard waste depot
5. Return It
6. Fox Disposal
7. Electronics and HHW drop off
8. Home composting

What waste related issue really irks you?

The big ones (in order of number of responses)

1. Lack of food waste collection
2. Biweekly garbage collection (particularly in summer)
3. Limits to the type of materials accepted in curbside recycling
4. Lack of glass recycling

Less popular, but notable:

1. Lack of information / confusion
2. Limits to plastics that can be recycled
3. Facility hours (public and private)
4. Lack of curbside recycling
5. Lack of available/affordable bear-proof bins
6. Bears/wildlife
7. Ignorant people (for a variety reasons)

Do you have suggestions to improve how we manage our waste?

Most popular response, in order of popularity:

1. Compost / food waste collection
2. Weekly garbage collection in the summer
3. More education
4. Make bear-proof containers available